RIPE NCC Update

RIPE NCC Services WG

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2012 - Some Achievements

- 2012 Annual Report is published

- Some highlights:

  - RIPE NCC celebrated its 20th anniversary

  - Reached the last /8 of IPv4 address space

  - IPv6 allocation take up milestone (> 50% of members)

  - Defended our community at WTSA, WCIT, IGFs

9,200 RIPE NCC Members from 76 Countries

- Steady growth

- Increased diversity

- All members must feel included

- Preserve open bottom-up, self-regulation

RIPE NCC Membership Growth

Chart showing membership growth from 2005 to 2012, with y-axis from 0 to 10000 (intervals of 1250) and x-axis years 2005–2012.

- ● Membership (Total)
- ● Membership (Start of Year)

- Promote the RIPE Policy Development Process
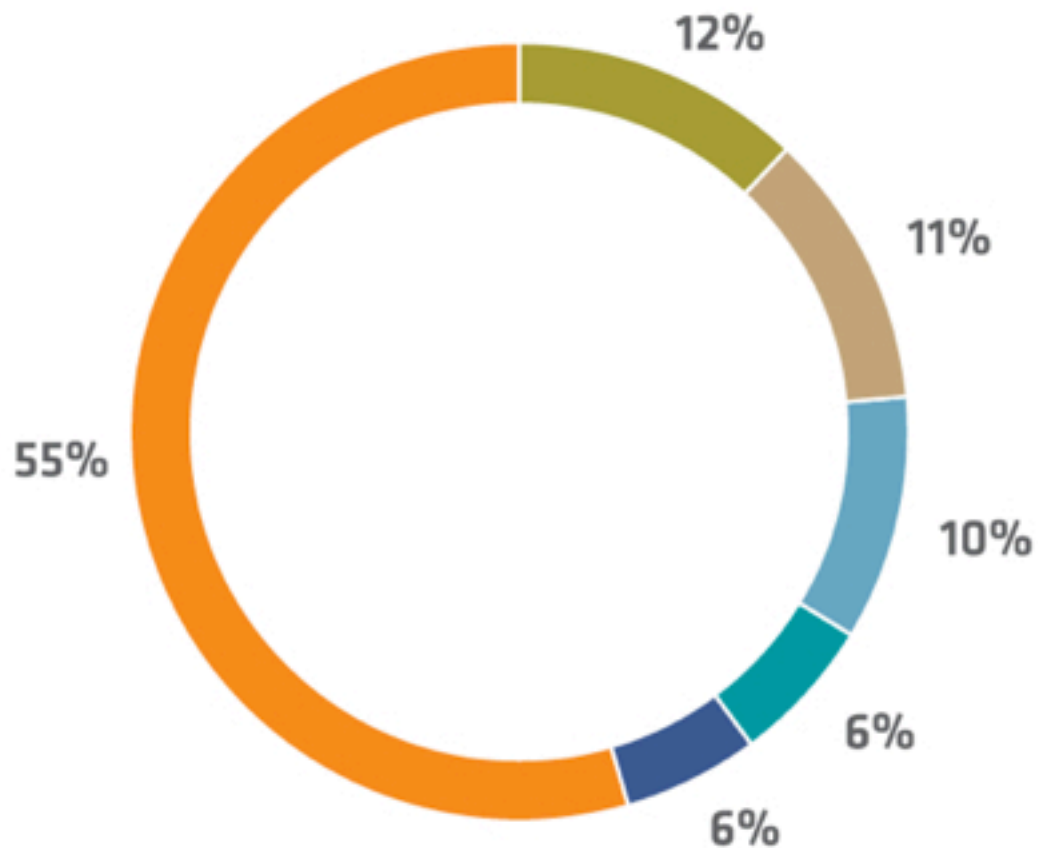
- Challenge: keeping all members engaged with PDP

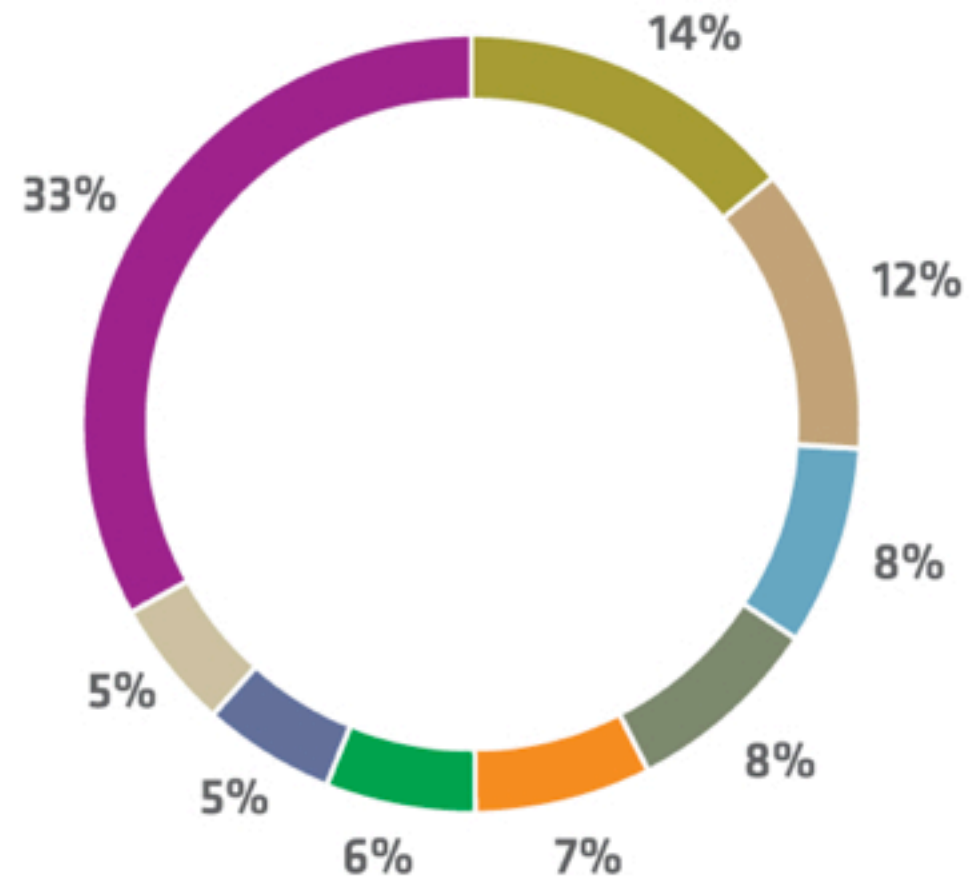# Adapting to Members' Needs

- A range of new players:
  - Who may have less time to interact with the RIPE NCC

- Evolving industry landscape
  - Increased membership engagement is necessary to understand these evolving needs

- We are adapting our services
  - New ways of communicating and interacting with our membership

RIPE NCC Membership 2012

Total Membership by Country

12%
11%
10%
6%
6%
55%

- Russia
- UK
- Germany
- Italy
- France
- Other

New Membership by Country

14%
12%
8%
8%
7%
6%
5%
5%
33%

- UK
- Germany
- France
- Netherlands
- Russia
- Spain
- Italy
- Switzerland
- Other

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Regional Outreach

- Membership growth and diversification
- We must engage with our ***entire*** membership across our service region
- Differing needs and issues, different stages of development across regions
- Developing our strategy to meet these needs
  - Increased regional presence

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Internet Governance

- Increased interest in Internet governance
- We ensure that membership and RIPE community perspectives are heard
  - Insisting on principles of open, multi-stakeholder participation
  - Promoting the RIPE NCC as a transparent, open and trusted authority
  - Our technical community has influence on the future of Internet governance

Areas of Improvement

- Some members are unhappy with certain actions:
  - Legacy space holders
  - PI End Users and Resource Certification (RPKI)
  - RIPE Database Proxy Service
  - Winding down of TTM service
  - Initiating projects and activities
- We've started to make changes
  - Attaching communication plan to each activity
 - Increased transparency on all stages of planning

Areas of Improvement

- We went ahead with many of these plans with full enthusiasm and in good faith

- Some trust has been lost and we need to fix this!

- Your trust is the foundation of the association

- We want all members to be included, participate and engage with the RIPE NCC
  - This will result in excellence in service provision

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Many Ways to Give Input
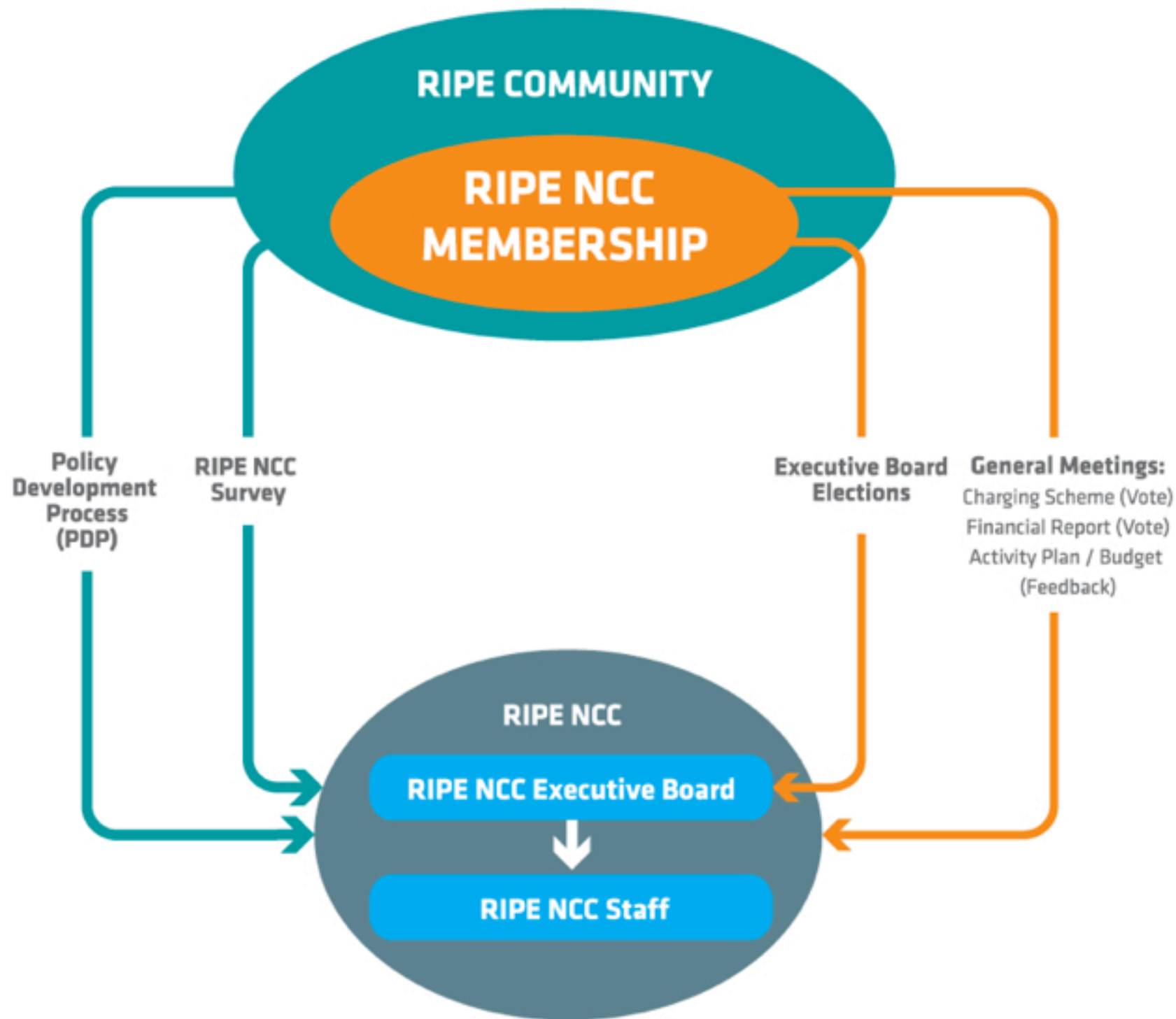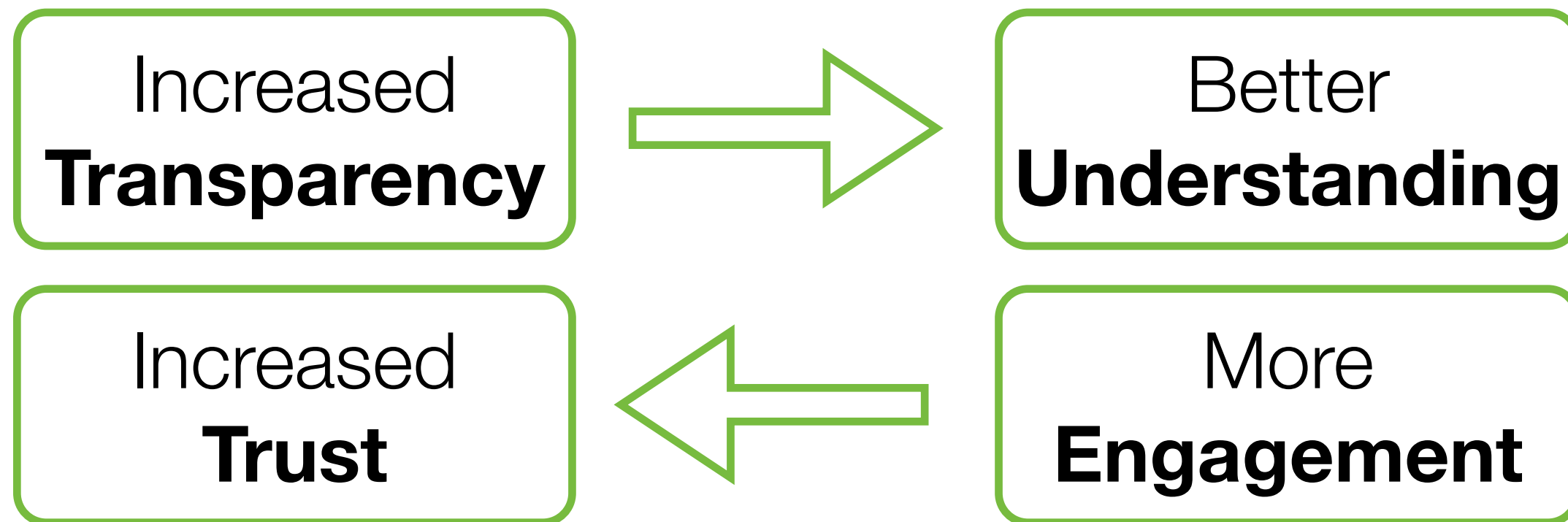

- Plus:
- Mailing Lists
- RIPE NCC Roadmap
- Social media channels
- Face-to-face

Areas of improvement

- Working on having a company-wide plan and mindset in place to avoid such incidents in future

- We will strive to engage much earlier and more often with our members and the community

| Increased **Transparency** | → | Better **Understanding** |
| Increased **Trust** | ← | More **Engagement** |

The Year to Come

- Increased registry accuracy

- Measurements

- Internet Governance

- Regional outreach / presence

- Replacing and improving internal systems

- Increase transparency / engagement for all of our activities and services

Questions?